

**GOT 2 SING ONLINE CHOIR
TERMS AND CONDITIONS**



MEMBERSHIP

Got 2 Sing Online Choir membership is payable monthly by direct debit. Membership is £240 per year spread over 12 months equating to £20 per month drawn at the beginning of each month. Online Choir sessions are run for 38 weeks of the year Mondays 8-9pm via Zoom in line with our calendar.

Your Got 2 Sing Online Choir membership gives you access to our online Members' Area where you can enjoy our learning resources, lyrics and vocal teach tracks. There is also access to a recording of the live session should you wish to watch at your leisure.

When joining part way through a month, payment will be automatically adjusted and charged pro-rata for the remainder of the month.

Payment is made via the Got 2 Sing Choir website and the direct debit is taken safely and securely at the beginning of each month through *GoCardless*. *GoCardless* is sponsored by the Royal Bank of Scotland and is regulated by the Financial Conduct Authority (FCA). Direct Debit cancellations can be made directly via a member's bank and a member will need to notify Got 2 Sing Choir office@got2sing.co.uk. Cancellation of membership will terminate any access to Got 2 Sing Online instantly, so we suggest waiting until the end of the month to do so.

A member is obliged to maintain sufficient funds to ensure withdrawal of the direct debit. Failure of a direct debit may result in a member being charged for re-billing.

FOR YOUR PEACE OF MIND REGARDING ONLINE DIRECT DEBIT PAYMENT, WITHDRAWAL FROM YOUR ACCOUNT IS CAPPED AT £50.

ABSENCE

We do not offer refunds or carry-overs for non-attendance.

You can access and watch a live video recording of the most recent choir session so you can stay up to date. This is found on your Members' Area under VIDEOS.

CHOIR SESSIONS

Got 2 Sing Online Choir sessions are scheduled in accordance with the calendar via the Members' Area of the website.

All harmonies, lyric packs, staging, movements, techniques, branding and ideas are the intellectual property of Got 2 Sing Choir. Due to health & safety, safeguarding and insurance we are unable to allow any children (under 18) to be at our adult choirs.

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EVENTS

Membership of Got 2 Sing Online Choir gives you access to Online Choir sessions (Mondays 8-9pm term time) plus any Online Choir events/socials throughout the year. Please note, Online Choir membership does not give you access to Got 2 Sing Choir in-person events, unless otherwise stated.

Any events available to Online Choir will be visible on Members' Area.

UNIFORM

Got 2 Sing Choir uniform is available via your Members' Area.

The online shop is operated by **FM Branding Limited** and can be contacted direct on **01384 878111**.

The sale of merchandise is the sole responsibility of FM Branding Limited and any queries regarding sizing, refunds, faults etc should be made directly to them. Got 2 Sing Choir is not responsible for issues regarding merchandise but is confident of the quality of the merchandise provided by our supplier.

HEALTH AND SAFETY

The health and safety of members of Got 2 Sing Online Choir is paramount. Whilst Got 2 Sing Choir carries full insurance it is the responsibility of every member to act responsibly and not risk the health and safety of themselves and others. We advise to take the session at the pace that you need to be comfortable.

EQUALITY, DIVERSITY AND SAFEGUARDING

Got 2 Sing Online Choir embraces equality, diversity and inclusivity of its members and every endeavour is made to accommodate those with health issues or mobility problems. Please make your Got 2 Sing Online Choir leader aware of any issues that may hinder full participation in rehearsals. Take the session at the pace that you need to be comfortable.

CODE OF CONDUCT

Got 2 Sing Online Choir aims to create a safe and positive environment for all. A standard of behaviour is expected from members of Got 2 Sing Choir:

1. Members should respect the leadership of the choir leader and staff of Got 2 Sing Choir
2. Any form of negative behaviour, whether written or verbal, towards the company, choir members, choir leaders, staff, choir representatives or members of the public will lead to that member being asked to leave the choir. No refund of membership will be given under these circumstances
3. Decisions made by the directors of Got 2 Sing Choir are final
4. Got 2 Sing Choir cannot be held financially responsible for injury or damage caused by a member's misconduct or inappropriate behaviour.

SOCIAL MEDIA & MARKETING

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The Got 2 Sing Online Choir administrators reserve the right to remove any inappropriate remarks, comments, photographs and videos that may compromise its intellectual property and the feelings and privacy of its members.

Got 2 Sing Online Choir reserve the right to block a member from any social media platform without warning if inappropriate remarks are made.

Upon joining Got 2 Sing Online Choir it is agreed that photographic, video, images and sounds are used for advertising and marketing purposes in relation to Got 2 Sing Choir.

DATA PROTECTION

Got 2 Sing Online Choir respects the information we hold on you and that we take the security of your information very seriously in accordance with GDPR.

We have a Privacy Policy which gives you more information on the data we hold on you, what we do with that data, who we share your data with and your rights under GDPR.

A copy of Got 2 Sing's Privacy and Cookies Policy is available on request.

COPYRIGHT & LICENSING

Got 2 Sing Online Choir is committed to using music and lyrics fairly and holds licensing agreements with the following societies and publishers (including publishers that they represent) to use music and lyrics under their control:

1. PRS for Music/MCPS
2. Music Sales Group
3. Sony/ATV Music Publishing, EMI Music Publishing
4. Universal Music Publishing
5. Hal Leonard Corporation
6. Kobalt Music Publishing Limited
7. Warner/Chappell Music Limited/Faber Music
8. A&G Songs Limited
9. Bucks Music Group Limited
10. Alfred Music Publishing

Got 2 Sing Choir is a member of Making Music; the UK's leading organisation for amateur music makers with a membership of over 3,000 groups representing around 170,000 music makers across the UK.

OUR RIGHTS

We reserve the right to amend the Got 2 Sing Online Choir calendar and/or the price of membership. We will give members 1 full month's notice of any adjustments.

REGISTERED ADDRESS

Got 2 Sing Choir registered office is:

Swinford House, Albion Street, Brierley Hill, West Midlands. DY5 3EE

Correspondence Address: Glove House, Bradley Road, Stourbridge. DY8 1UX

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AMENDMENTS

Got 2 Sing Choir reserves the right to amend these terms and conditions at any time without notice.