



TERMS AND CONDITIONS OF ADULT CHOIR MEMBERSHIP FROM SEPT 2019

MEMBERSHIP:

Following a free taster, Got 2 Sing Choir membership is payable monthly by direct debit and payment is made via the Got 2 Sing Choir website. A member must register their chosen choir location and payment details and membership will be linked to that choir location. The direct debit is taken safely and securely by *GoCardless*, who are regulated by the Financial Conduct Authority, at the beginning of each month.

Membership is £30 per month (including VAT). Choirs meet for 38 weeks of the year with events, performances, socials, trips and tours throughout the year. In addition, choir membership gives members access to a Members' Area pertinent to their registered choir, where learning resources, lyrics, teach tracks and What's On are accessible online. When joining part way through a month, payment will be automatically charged pro-rata for the remainder of the month. A member is obliged to maintain sufficient funds to ensure withdrawal of the direct debit. Failure of a direct debit payment may result in a member being charged for re-billing. For peace of mind, the online direct debit payment is capped at £50.

Membership is on a rolling monthly contract and direct debit cancellations can be made via GoCardless (020 7183 8674) or via a member's bank. In addition a member will need to notify office@got2sing.co.uk of their cancellation.

ABSENCE:

We do not offer refunds or carry-overs for non-attendance. Should scheduled rehearsals be cancelled for any reason, extra rehearsals will be provided. Members can attend any other choir taught by the choir leader of your registered choir, at any time, without charge and without limit.

CHOIR SESSIONS:

Got 2 Sing Choir sessions are scheduled in accordance with the calendar on the Members' Area of the website. All harmonies, lyric packs, staging, movements, techniques, branding and ideas are the intellectual property of Got 2 Sing Choir.

EVENTS:

A member will only perform or take part in events and socials with the choir to which they are registered. However, opportunities may arise where members may be invited to join a performance or event planned for other choirs. Got 2 Sing Choir members do not pay to perform although it may be necessary to charge for entrance to an event, transport, props, costume, and/or extra rehearsals for performances. All performances and events are optional.

UNIFORM:

A Got 2 Sing Choir T-shirt is a mandatory requirement should a member wish to perform. This can be purchased via the online shop through the Members' Area. All other merchandise is optional. Plain black trousers/jeans in addition to the Got 2 Sing Choir T-shirt are to be worn in accordance with event requirements. The online shop is operated by FM Branding Limited and can be contacted direct on 01384 878111. The sale of merchandise is the sole responsibility of FM Branding Limited and any queries regarding sizing, refunds, faults etc should be made directly to them. Got 2 Sing Choir is not responsible for issues regarding merchandise but is confident of the quality of the merchandise provided by our supplier. A T-shirt is not required for attendance at choir rehearsals but it is advised that members wear comfortable clothing and sensible footwear to rehearsals as some songs require simple choreography.

HEALTH AND SAFETY:

The health and safety of members of Got 2 Sing Choir is paramount. Whilst Got 2 Sing Choir carries full insurance and each venue and event is risk assessed, it is the responsibility of every member to act responsibly and not risk the health and safety of themselves and others.

It is the responsibility of members to make Got 2 Sing Choir aware of any relevant health issues they may have that may hinder their performance at rehearsals and events. Should a member have a condition that may result in collapse/fainting or fits an ICE form should be completed and given to the choir leader.

Got 2 Sing Choir is not responsible for loss or damage of the personal effects of members during rehearsals, performances or social events.

Members are responsible for their own property and wellbeing whilst attending rehearsals and performances.

EQUALITY, DIVERSITY AND SAFEGUARDING:

Got 2 Sing Choir embraces equality, diversity and inclusivity of its members and every endeavour is made to accommodate those with health issues, mobility problems or special needs. Got 2 Sing Choir requests that any special requirements are made known to the choir leader prior to attendance. Please email office@got2sing.co.uk.

Got 2 Sing Choir's Privacy and Cookie Policy is on the home page of the website. A copy of the Safeguarding Policy is available on request.

CODE OF CONDUCT:

Got 2 Sing Choir aims to create a safe and positive environment for all. A standard of behaviour is expected from members of Got 2 Sing Choir:

1. Members should endeavour to be punctual for rehearsals and performances
2. Members should wear appropriate uniform when requested by the choir leader
3. Members should respect the leadership of the choir leader and staff of Got 2 Sing Choir
4. Any form of negative behaviour, whether written or verbal, towards the company, choir members, choir leaders, staff, choir representatives or members of the public will lead to that

member being asked to leave the choir. No refund of membership will be given under these circumstances

5. Decisions made by the directors of Got 2 Sing Choir are final

6. Got 2 Sing Choir cannot be held financially responsible for injury or damage caused by a member's misconduct or inappropriate behaviour.

SOCIAL MEDIA & MARKETING:

The Got 2 Sing Choir administrators reserve the right to remove any inappropriate remarks, comments, photographs and videos that may compromise its intellectual property and the feelings and privacy of its members. Got 2 Sing Choir reserve the right to block a member from any social media platform without warning if inappropriate remarks are made. Got 2 Sing Choir will not post any footage that may cause offence or embarrassment to any of its members. Upon joining it is agreed that photographic, video, images and sounds are used for advertising and marketing purposes in relation to Got 2 Sing Choir.

DATA PROTECTION:

Got 2 Sing Choir respects the information we hold on members and that we take the security of members' information very seriously in accordance with GDPR. A Privacy Policy which gives more information on the data we hold on members, what we do with that data, who we share the data with and members' rights under GDPR is on the home page of the website.

COPYRIGHT & LICENSING:

Got 2 Sing Choir is committed to using music and lyrics fairly and holds licensing agreements with the following societies and publishers (including publishers that they represent) to use music and lyrics under their control: 1. PRS for Music/MCPS 2. Music Sales Group 3. ATV Music Publishing 4. EMI Music Publishing 5. Universal Music Publishing 6. Hal Leonard Corporation 7. Kobalt Music Publishing Limited 8. Warner/Chappell Music Limited/Faber Music 9. A&G Songs Limited 10. Bucks Music Group Limited 11. Alfred Music Publishing

Got 2 Sing Choir is a member of Making Music; the UK's leading organisation for amateur music makers.

OUR RIGHTS:

We reserve the right to amend the Got 2 Sing Choir calendar and/or the price of membership. We will give members 1 full month notice of any adjustments via notices on the Members' Area of the website. Members and families/friends are welcome to film any performance of Got 2 Sing Choir, if the venue allows, in line with Got 2 Sing Choir Privacy Policy.

REGISTERED ADDRESS:

Got 2 Sing Choir registered office is: Swinford House, Albion Street, Brierley Hill, West Midlands. DY5 3EE Correspondence Address: 61 Park Lane, Bewdley, Worcestershire. DY12 2HA.

Got 2 Sing Choir reserves the right to amend these terms and conditions at any time without notice.