



TERMS AND CONDITIONS OF THE YOUTH CHOIR MEMBERSHIP

Got 2 Sing provides choir rehearsal opportunities, performances, sing-outs, workshops and social events for its Youth Choir members. The age range for Youth Choir membership is 9 – 18.

PAYMENT FOR CHOIR REHEARSALS

Payment is made via the Got 2 Sing® Website safely and securely at the beginning of each month through *GoCardless*. *GoCardless* is sponsored by the Royal Bank of Scotland and is regulated by the Financial Conduct Authority.

The amount taken each month is dependent upon the weeks in the month that the choir is open and equates to £8.50 per session.

Adjustments are automatically made where new members join part way through a month equating to £8.50 per session for that month in accordance with the Got 2 Sing calendar.

FOR YOUR PEACE OF MIND REGARDING ONLINE DIRECT DEBIT PAYMENT, WITHDRAWAL FROM YOUR ACCOUNT IS CAPPED AT £50.

FREE TASTER SESSION

Whilst we don't audition the children we do offer a free taster session to a prospective member.

The free taster session is to ensure that prospective members can see the standards of participation and behaviour we expect and that the choir leader can gauge whether the prospective member can fully participate in all aspects of a youth choir rehearsal as our expectations and standards are high.

At the free taster the prospective member must demonstrate they can behave in the expected manner, take instruction and work independently.

If your child has any form of additional needs, whether behavioural, medical, physical or other, please inform Got 2 Sing of this when booking their free taster session so that these needs can be understood and discussed with the team where appropriate.

We reserve the right to suggest that a child may not be ready to join Got 2 Sing Youth Choir at any time prior to a free taster or after a free taster session.

Following the free taster session, membership will be offered to those whom the choir leader regards as able to fully partake in all aspects of the rehearsal scenario - both musically, socially and behaviourally.

The offer to join Got 2 Sing will be via email, and on a trial basis, to ensure the environment is suitable for all parties.

SAFEGUARDING

Got 2 Sing takes every precaution to ensure that your child is safeguarded during rehearsals, events and performances. For your peace of mind, Teaching Assistants at the Youth Choir, the Choir Leader and Directors of Got 2 Sing hold DBS clearance certificates. Please ensure that you inform the Youth Choir Leader if you consider your child to have additional needs and in particular if they are considered to have additional vulnerabilities. This should include restricted contact of your child by another adult or carer if applicable.

A parent/carer may stay to observe the free taster session of their child. This is not obligatory. However, thereafter, parents/carers are not allowed to stay on the premises for the duration of rehearsals for safeguarding reasons.

It may, however, be necessary under certain circumstances, for a vulnerable child to attend with a parent/carer who remains responsible for them throughout rehearsals, performances, events and tours. In this case the adult would have to hold a Got 2 Sing DBS clearance certificate.

Got 2 Sing's Safeguarding Policy is available on request.

REHEARSALS AND EVENTS

Youth Choir members are supervised during rehearsals and events by the choir leader and teaching assistant/s – all of whom are DBS checked. In addition, the choir leader holds a Chaperone Certificate.

All venues are risk assessed and deemed suitable for children to rehearse and perform.

Youth Choir members do not pay to perform although it may be necessary to make additional charges if extra rehearsals and transport are required prior to a performance.

UNIFORM

For weekly rehearsals, performances and events a Got 2 Sing T shirt is required. Purchase of the official, branded Got 2 Sing T shirt and other merchandise is made through the online shop accessed through the members' area of the website. The online shop is operated by **FM Branding Limited**.

The sale of merchandise is the sole responsibility of FM Branding Limited and any queries regarding sizing, refund, faults etc should be made directly to them. Got 2 Sing is not responsible for issues regarding merchandise but is confident in the quality of the merchandise provided by our supplier.

DATA PROTECTION

Data Protection law has changed and we want to keep you up to date with the steps Got 2 Sing is taking.

On the 25th May 2018 the General Data Protection Regulation, known as GDPR, came into effect, imposing additional obligations on organisations whilst giving you extra rights around how your data is used.

We want you to know that Got 2 Sing respects the information we hold on you and your child and that we take the security of this information very seriously.

Personal information held by Got 2 Sing for the purpose of communication such as email addresses, home telephone numbers, mobiles or personal information will not be passed to external bodies, organisations, third parties or other members for the purposes of marketing or otherwise.

We have recently published a new Privacy Policy to give you more information on the data we hold on you and your child, what we do with that data, who we share that data with and your rights under GDPR.

Our updated Privacy Policy is now on our website - see Privacy and Cookies Policy. Alternatively we can send you a copy if you ask us to.

FACEBOOK, TWITTER AND INSTAGRAM

Footage, photographs and recordings of Youth Choir members, other than that of your own child, can only be put onto social media with prior permission of a parent/guardian of that member.

Got 2 Sing administrators reserve the right to remove or request removal of unsuitable comments or images of Youth Choir members from social media.

Comments regarding Youth Choir members on any of Got 2 Sing's social media post will be policed by Got 2 Sing administrators.

HEALTH AND SAFETY

The Health and Safety of the Youth Choir members of Got 2 Sing is paramount. Whilst Got 2 Sing carries full insurance and each venue is risk assessed it is the responsibility of every member to act responsibly and not risk the health and safety of themselves and others.

- It is the responsibility of the parent of a Youth Choir member to make Got 2 Sing aware of any relevant health issues their child may have that may hinder their performance at rehearsals and concerts.
- It is particularly important that any allergies such as peanut/milk/wheat be reported to the choir leader before the child joins the choir.
- Got 2 Sing is not responsible for loss or damage of the personal effects of members during rehearsals, performances or social events
- Junior members are responsible for their own property and well-being whilst attending rehearsals and performances.
- Members must wear the Got 2 Sing uniform for weekly rehearsals. Shoes should have non-slip soles and must stay on the feet during movement and choreography. High heeled shoes are not allowed and trousers/skirts must be non-restrictive.
- Jewellery. Children should not be encouraged to wear jewellery to choir. Stud earrings, however, are acceptable. Your child will be asked to remove jewellery that is deemed unsuitable.
- Parents must provide Got 2 Sing with emergency contact numbers should Got 2 Sing staff need to contact you should an issue occur during rehearsals or concerts.

EQUALITY AND DIVERSITY

Got 2 Sing embraces equality, diversity and inclusivity of its members and every endeavour is made to accommodate those with health issues, disabilities or mobility problems.

CODE OF CONDUCT, EXPECTATIONS AND BEHAVIOUR

Whilst we want all children to come to choir to enjoy the whole singing and performing experience, we expect each child to abide by a certain set of rules in order to maximise the enjoyment of both themselves and others.

- Members should be punctual to rehearsals and performances
- Members are expected to wear their Got 2 Sing black T shirt to weekly rehearsals. Trousers/skirts should be comfortable and sensible and not restrict movement. Flat sensible shoes should be worn (no flip flops, Crocs, heels etc.)
- For a performance, members will be asked to wear smart black trousers, black socks, smart black enclosed toe shoes and their Got 2 Sing T shirt (hoodies are available and optional) Failure to wear the correct uniform will result in that member being prevented from joining the performance.

- The use of mobile phones during rehearsals is strictly forbidden.
- Members should respect the leadership of the choir leader and staff of Got 2 Sing and respond to instruction
- Any form of negative behaviour, whether written or verbal, towards other choir members, choir leaders, staff or members of the public will not be tolerated. In the event of a member being asked to leave the choir no refund of membership will be given under these circumstances.
- All children must fully participate in a Got 2 Sing rehearsal from start to finish and do what is asked of them. They need to take direction from the choir leader on harmony lines, movement and performance to ensure they blend as a group
- They should respect the feelings of all other choir members and behave towards them appropriately, mindful that there is a wide age range at choir.
- They should be aware of others personal space - there is to be no contact between choir members or staff, whether that be hugging, hand holding, tapping, back slapping etc. unless requested by the choir leader during a warm up activity or choreography.
- Bad language, bullying or aggressive behaviour towards any members of the choir, parent/guardian or the team will not be tolerated.
- Got 2 Sing cannot be held responsible for injury or damage caused by a member's misconduct or inappropriate behaviour.
- Decisions made by the directors of Got 2 Sing are final

It is our intention to create an environment that is safe, fun and nurturing for all and request that if any member has any concerns regarding this, that they, or their parent/guardian talk to the choir leader or volunteers about their concerns at the nearest opportunity.

If there is an issue or concern unrelated to Got 2 Sing that you feel may have an impact on how we care for your child during a choir rehearsal (issues at school/home etc.) please let us know in person or via email.

Any information given to the choir leader, volunteer or director of Got 2 Sing will be treated confidentially and not divulged to other parents or children under any circumstances.

IN THE EVENT OF A COMPLAINT AGAINST A CHILD

Any complaint, whether it be a child against another child, or a parent/guardian reporting an incident that has affected their child, will be discussed with the choir leader in the first instance.

Once that complaint has been discussed and documented with those concerned Got 2 Sing reserves the right to do what they see fit to resolve the issue so that a satisfactory conclusion is reached and all parties are happy with the decision.

Unacceptable behaviour in the first instance will be discussed with the child, a repeat will be discussed with child and parent, finally a child will be asked to leave choir if the problem remains unresolved.

Jane Dunn, Director – Got 2 Sing